

# How to Create Safe, Contactless Retail Customer Service



Consumers now expect faster and more convenient shopping options that help keep them safe.



But it's not easy to provide stellar customer service with minimal contact.



Thankfully, Mainstreet can help you ramp up your contactless Curbside, in-store pickup, and home delivery options.



Our support services ensure Zebra mobile technologies help your associates shorten lead times and increase fulfillment capacity.



With the power of Zebra mobile technology, you can simplify and automate every aspect of order management, fulfillment, and contactless pickups and deliveries.



You can also boost team efficiency and give consumers a truly touchless click-and-collect process.



## Capitalize on Today's Retail Trends

- ▶ Today's shoppers say a curbside pickup program is a differentiating factor in where to buy online.
- ▶ Moreover, studies show most shoppers who use BOPIS (Buy Online and Pick Up In-Store) will make additional purchases once they arrive at your store.

At Mainstreet, we'll show you how to use Zebra mobile technology to make significant customer service improvements that will boost your bottom line:

- Capitalize on current retail trends
- Increase sales in an uncertain time
- Optimize your retail processes
- Create a lasting impact for your loyal customers



## Contact Mainstreet to Learn More

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